

# Monthly Spotlight

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In this month's spotlight, we focus on two of our longest-resident employees at TRM who continue to go above and beyond behind the scenes and with our customers. Dan Gibson, our customer services representative, has been with us for 18 years and Siva Sivam, our accounting manager, has been at TRM for 17 years.

As you can guess, both of these employees play an integral part in our business and have been with us throughout our company's growth.

Dan Gibson has had the opportunity to support many sides of the business in his long tenure. You may have seen him at your site as he regularly attends project locations to teach and assist others with site review, measuring, preparation support, and providing local material delivery and installation guidance for our embedded snow melting systems. He is also our Health & Safety Practices Team Leader, ensuring our team is up-to-date on all required training and protocols.

Some of his more memorable projects with us have included supporting the installation of TRM heating cables on the top of the CN tower, at Toronto CNE grounds, the Ice Towers, and other well-known locations in the GTA.

Dan is our music guru. In his spare time, he has performed DJ gigs, so if you ever need good music suggestions, he's your guy.

Behind the scenes of TRM, Siva has been interacting with our various customers, while supporting their diverse inquiry requests and transactions for many years. He is another well-known name at TRM.

During his time with us, he has seen our rapid growth's impact on the administrative side of things. From doing the majority of processes manually to transitioning to the digital and cloud-based systems, he has been an integral part of keeping things running smoothly so our team can continue to be in their zone of genius helping customers like you.

In his spare time, you'll find Siva on the badminton court showing off his skills. His bucket list item is to watch a live Cricket Match in India.

